



Merchant:

Please keep this copy for your records. Upon receipt of your faxed, mailed, or e-mailed order to Jürgens, we will contact you with an order confirmation number, this number serves as an identification number for your order at Jürgens. If you wish, you may call us during our regular business hours to confirm receipt of your order.

The day your order arrives at our facility, your ring will be entered into production. Any changes that you make after we receive your order will delay your delivery and additional charges will be required to cover the cost of retrieving and re-entering your changes.

To facilitate the order process, please check in the catalog to see what's included in the style of ring you've selected. If you have questions, call us.

And remember, your ring includes:

### **FREE Lifetime Ltd. Warranty**

- ◆ Cleaning your ring at no charge.
- ◆ Restore the original finish on your ring at no charge.
- ◆ Simulated gemstones that are damaged or defective will be replaced at no charge.
- ◆ Re-size your ring (one time, up or down 1 size)
- ◆ Trade-In your gold Jürgens high school class ring at the time your ordering your Jürgens college ring. Your trade-in credit will be based on the world gold market price at the time of trade-in, and that credit will be applied toward your college ring purchase

\*Sterling silver rings include a limited 5 year warranty\*

If your ring has been damaged or worn beyond your satisfaction, you may repair or remake it at Jürgens current repair/remake charge.

Jürgens Lifetime Limited warranty is void if any work is performed on the ring by anyone other than Jürgens. This includes, but is not limited to: sizing, engraving inside ring, polishing, etc.

Your authorized merchant or jeweler may charge shipping and handling fees to process your ring repair.

